

DCHS

Community Services Division - Summary Dashboard Report

Vets/Community Services

Data through December 2008

Other Important Metrics

Number of hours volunteered by the Veterans and Human Services Levy Oversight Boards since February 2007	1,302
Available Levy funds that have been committed	\$34.8 mill, 91%
Levy program funds that community-based agencies have spent and invoiced	\$19.2 mill, 51%

Other Notable Items

Time Frame 4Q08-1Q09

Levy Oversight Boards have reviewed activity plans representing \$37 million (97.2 percent) of all available funds – only a few plans remain to be reviewed.

The KCVP Program Policy and Procedures Manual was rewritten in the Fourth Quarter to more effectively communicate the program's goals, guidelines and service delivery approach. This continues the transition to a case management service model that moves clients toward self-sufficiency. Staff is enthusiastically embracing the new model which allows a more collaborative partnership between client and social worker.

2008 BP Performance Measures

Measure	Status	Hist Avg	07 Target	2007 Actual	08 Target	2008 YTD Act	Benchmark
Reduce juvenile justice involvement (KingStat, Annually)	◆	72.6%	87.0%	70.5%	85.0%	82.5%	81-83%
Reduce jail days for vets (Quarterly)	▲	8,617	7,500	14,092	8,000	15,210	
Reduce PTSD symptoms for vets (Semi-Annual)	▲	94.2%	88.0%	97.8%	84.0%	95.7%	

Other Internal Measures

Measure	Status	Hist Avg	07 Target	2007 Actual	08 Target	2008 YTD Act	Benchmark
Increase Domestic Violence safety planning (Semi-Annual)	▲	94.9%	85.0%	96.6%	NA	97.0%	65% FVPSA
Maintain older persons in current residences (Semi-Annual)	▲	91.2%	NA	86.3%	NA	93.2%	60% HUD
Decrease social isolation and related disabilities of older adults (Annually)	▲	93.2%	NA	92.0%	NA	93.7%	
Youth achieve one or more goals in service plan (YFSA)	▲	NA	NA	82.7%	NA	84.5%	

Division Director's Message

This quarter's dashboard focuses on the King County Veterans Program and its expansion. It also reports on the Veteran's and Human Services Levy programs that continue to move forward in their work. With 91% of available funds committed, the levy programs are moving into the implementation stage as demonstrated by data showing over 50% of the funds have been spent and invoiced. Levy board members are beginning to turn their attention towards community outreach to tell the "good news" story of the Levy programs.

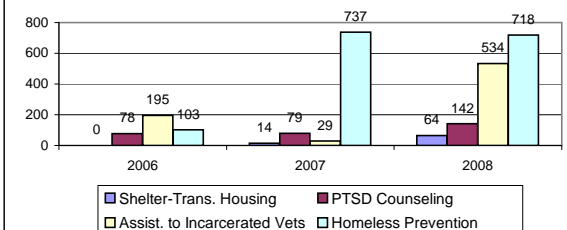
King County Veteran's Program is beginning to test various outreach sites in Enumclaw, Maple Valley and Snoqualmie Valley. In the first quarter of 2009, outreach sites are being planned for testing in Shoreline, Bothell, and Federal Way.

Watch/Target at risk = ◆ Unfavorable trend/Target not attainable = ▼
Improving/Target Achievable = ▲

King County Veterans Program Financial Assistance, 2006 through 2008



Number of Clients Served Through King County Veterans Program Contracts



Percent of King County Veterans Program Clients Reporting Services Helpful and Situation Improved - Fall 2007

